

Returns Policy:

At PreOwned Clearance, we are committed to providing quality pre-owned items in good condition and ready for reuse. We understand that sometimes a product may not meet your expectations, and we aim to make the return process as smooth as possible.

14-Day Satisfaction Guarantee:

If you are not fully satisfied with your purchase within 14 days, you may return the item for an exchange with store credit. To be eligible for this, the item must be in its original condition and must not have been altered or damaged in any way (e.g., broken or safety labels removed). Please ensure you retain your receipt or proof of purchase.

Faulty Items:

If the item you purchased is faulty, we will issue a full refund within 30 days of your purchase. The refund will be processed once the item has been returned and inspected. The item must not have been altered or damaged (e.g., broken or safety labels removed). Please note that refunds will exclude any delivery or collection charges.

Exclusions and Limitations:

- Items marked as "Final Sale" or "Non-Returnable" are not eligible for return or exchange.
- Any item that has been altered, damaged, or missing parts for reasons not due to our error will not be eligible for a return or refund.
- Delivery and collection charges are non-refundable.

Your Statutory Rights:

This returns policy does not affect your statutory rights. If you have any questions or need further assistance, please do not hesitate to contact our customer service team.